

Privacy Policy / Protection of personal data generated for rentals at the LesSablons guest house

This document describes the rules of the LesSablons guest house regarding the management, processing and storage of personal data submitted as part of reservations made by customers.

1. Consent

You must have given your explicit consent to submit personal data as part of a reservation at Les Sablons B&B; you agree that your data may be collected and/or processed, stored, and used in accordance with the rules set out below.

The term "**personal data**" refers to information associated with an individual's name or personal identity, as opposed to information associated with a commercial entity.

2. Identity of the data controller

Personal data collected through the LesSablons B&B booking interface is collected by the B&B manager.

LesSablons B&B does not use or transfer this data in any way.

LesSablons B&B undertakes to ensure that the collection and processing of your personal data is carried out in compliance with the General Data Protection Regulation (GDPR) and the French Data Protection Act.

The term "**personal data**" means information associated with an individual's name or personal identity, as opposed to information associated with a business entity.

Data submitted through the LesSablons B&B booking interface must not include sensitive personal data, such as government identifiers (such as social security or driver's license numbers), credit card or personal bank account numbers, any medical data: medical records or information relating to care requests associated with individuals.

3. Accommodation

The data processed and stored are located exclusively in France.

he LesSablons guest house undertakes not to transfer data outside the European Economic Area and/or third countries recognized by the European Commission as ensuring an adequate level of protection.

Finally, La chambre d'hôtes LesSablons undertakes to inform you immediately, to the extent that we are legally authorized to do so, in the event of a request from an administrative or judicial authority relating to your data.

4. Recipients of your data

The personal data concerning you collected on the site is reserved for the LesSablons guest house.

Under no circumstances does LesSablons guest house sell or rent your personal data to third parties for marketing purposes.

Furthermore, the LesSablons guest house does not disclose your personal data to any third party, except if

- (1) You (or your account administrator acting on your behalf) request or authorize the disclosure,
- (2) LesSablons Bed and Breakfast is compelled by a governmental authority or regulatory body, in the event of a judicial requisition, subpoena or any other similar governmental or judicial requirement, or to establish or defend a legal claim.

5. Statistics

LesSablons guest house retains data related to the operation of the platform for analysis and support purposes :

- Reservation dates,
- Information regarding the reservation itself,
- Emails exchanged.

The main purpose of collecting your personal data is to provide you with a safe, optimal, efficient and personalized experience. To this end, you agree that we may use your personal data for

- To provide our services and facilitate their operation, including by conducting audits on you,
To resolve potential problems and disputes and improve the use of our site and services,
- To personalize, evaluate, and improve our services and content,
- To analyze your use of our services for customer service purposes,
- To prevent, detect, and investigate any potentially prohibited, illegal, or otherwise unlawful activities, and to enforce our terms of use,
- To comply with our legal and regulatory obligations.

6. Intellectual Property

The content of this website and its applications is subject to copyright. It is the exclusive property of La chambre d'hôtes LesSablons. Any extraction, distribution, or reproduction of the content requires prior written authorization from La chambre d'hôtes LesSablons.

7. Cookies

Generally, LesSablons B&B uses cookies to improve and personalize the website and/or measure its traffic. Cookies are files stored on your computer's hard drive when you browse the internet, particularly the website. A cookie is not used to collect personal data without your knowledge, but to record information about your browsing on the website.

The cookies used are used to reference the user's reservation request, recognize users on a subsequent visit, personalize the website for users, and record the language spoken by users.

In accordance with applicable regulations, LesSablons B&B will request your authorization before installing any other type of cookies.

8. Security

As part of its services, LesSablons B&B places the utmost importance on the security and integrity of its users' personal data.

Thus, LesSablons B&B undertakes to take all necessary precautions to preserve data security, including protecting it against accidental or unlawful destruction, accidental loss, alteration, unauthorized disclosure or access, as well as against any other form of unlawful processing or disclosure to unauthorized persons.

Furthermore, to prevent unauthorized access and ensure the accuracy and proper use of data, LesSablons B&B has implemented appropriate electronic, physical, and managerial procedures to safeguard and preserve the data collected through its services, such as: multi-level firewalls, proven antivirus software and intrusion detection, and SSL data encryption.

Despite everything, no one can consider themselves completely immune to a hacker attack. Therefore, in the event that a security breach impacts you, LesSablons B&B undertakes to notify you as soon as possible and to make every effort to take all possible measures to neutralize the intrusion and minimize its impact. In the event that you suffer damage due to the exploitation of a security breach by a third party, LesSablons B&B undertakes to provide you with all necessary assistance so that you can assert your rights and obtain compensation.

LesSablons B&B will take all measures, including filing a complaint and/or taking legal action, to protect the data and rights of its users and its own, and to limit the impact as much as possible. Furthermore, in accordance with the GDPR, the LesSablons guest house will notify you within 48 hours if a security breach that has exposed your data is discovered.

Generally, if you have any questions about the security of our website, please do not hesitate to contact us at lessablons@lessablons.net

9. Modification of the Privacy Policy

LesSablons B&B reserves the right to amend this Privacy Policy, particularly in accordance with changes in applicable laws and regulations. Any changes will be notified to you via our website or by email, whenever possible at least thirty days before they take effect. We recommend that you review these rules from time to time to stay informed of our procedures and rules regarding Personal Information.

10. Contact us

Any questions regarding this Privacy Policy should be addressed directly to LesSablons B&B by email at lessablons@lessablons.net or by mail to:

LesSablons – Privacy Policy
29 rue de Croisy
27120 Menilles